



The Hansen Shelter Frequently Asked Questions

1. What is the Hansen Shelter?

- The Hansen Shelter has capacity for approximately 200 people experiencing homelessness.
- The program is an intentional, strategic component of [A Home for Everyone](#) – a community-wide effort to house homeless Multnomah County residents.
- Projected opening: End of July 2016

2. What are the hours and location for Hansen Shelter?

- **Hours:** The site will be open during the day for services and at night for shelter. There will be no lining up outside of the shelter.
- **Address:** 12240 N.E. Glisan St. Portland, OR 97230

3. How can I get involved?

- **Volunteers and Donations:** Please contact: Lauren Holt with Transition Projects, lauren.holt@tprojects.org or 503.280.4741.
- **Other inquiries:** Stacy Borke, Director of Housing Services, Transition Projects, stacy@tprojects.org

4. Who do I call with questions?

- Stacy Borke, Director of Housing Services, Transition Projects
 - **Phone:** 503.280.4720
 - **Email:** stacy@tprojects.org
- Marc Jolin, Initiative Director, A Home for Everyone, Multnomah County
 - **Phone:** 503.789.1953
 - **Email:** marc.jolin@multco.us
- Liz Smith Currie, Multnomah County Chair's office
 - **Phone:** 503.988.4435
 - **Email:** liz.smith-currie@multco.us

5. What's it like at the Hansen Shelter?

- Small to medium-sized sleeping rooms on two floors
- Access to onsite resources

- A space for coffee and tea, books and board games
- Gated courtyard
- Showers and lockers
- Space to leave belongings during the day

6. Who can stay at the Hansen Shelter?

- Adults, age 18 and older

7. How does someone get a space?

- Reservations are available by calling 503-280-4700 or coming to the day center at 650 N.W. Irving St.
- Once a reservation is made, it's kept until no longer needed

8. Other than basic shelter, what services are available at the Hansen Shelter?

- On-site support services are provided, including access to housing health, and income resources
- Half a dozen staff will provide information, referral and support

9. What about animals? Can I bring my pet/service animal/companion pet?

- Yes. The Hansen Shelter allows all animals that are well behaved, safe, and housebroken.
- Pet owners must be responsible for caring for, feeding and cleaning up after the animal.

10. What are the rules?

- **Be Respectful**
 - Disruptive, threatening and disrespectful behavior will not be tolerated
 - No racism, sexism, homophobia, transphobia or hate-speech
 - Be a good neighbor
- **Be Safe**
 - No smoking inside
 - No possession or onsite use of alcohol or drugs
 - No drug paraphernalia
 - No sex or overtly sexual behavior
 - No possession of weapons or items intended to be used as weapons
- **Be Kind**
 - Don't steal
 - Don't destroy property
 - Don't litter in or around the shelter
- **Situations resulting in a 911 police call may result in exclusion**