



## FAQ

### The Willamette Center

#### 1. What is the Willamette Center?

- The Willamette Center is a low-barrier 24/7 shelter and service center for up to 120 women and couples experiencing homelessness.
- The program is an intentional, strategic component of [A Home for Everyone](#) – a community-wide effort to house homeless Multnomah County residents. A Home For Everyone's has established a goal of providing our community with 650 additional shelter beds by mid 2017.
- Projected opening: Early November 2016

#### 2. What are the hours and location for the Willamette Center?

- **Hours:** The site will be open 24 hours a day, with services offered to those staying at the Center during the day and a shelter at night. The program will operate on a reservation basis and there will be no lining up outside the shelter.
- **Address:** 5120 SE Milwaukie, Portland – entrance on SE Mitchell

#### 3. Who can stay at the Willamette Center?

- Women and couples, age 18 and older, with priority for people 55 and older, those with disabilities and Veterans.

#### 4. How does someone get a space at the Willamette Center?

- Reservations are handled over the phone at 503-280-4700, or in person via the Transition Projects Day Center at 650 NW Irving, Portland.
- The Willamette Center is not a drop-in program; all guests are required to have a reservation prior to arrival. Once a space is reserved, the guest may continue to use the space until they no longer need it.

#### 5. What's it like at the Willamette Center?

- 2 large sleeping rooms
- Access to onsite resources
- A space for coffee and tea, books and board games
- Gated courtyard
- Bathrooms, showers, and laundry
- Space to leave belongings during the day
- A kitchen with light food and beverages

**6. Other than basic shelter, what services are available?**

- Onsite support services, including housing, health, and income resources
- Staff will provide information, referral, and support

**7. Can I bring my pet?**

- Yes. Guests will be able to bring their animals that are well behaved, safe, and housebroken.
- The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

**8. What are the rules?**

- **Be Respectful**
  - Be a good neighbor
  - Disruptive, threatening, and disrespectful behavior will not be tolerated
  - No racism, sexism, homophobia, transphobia, hate-speech
- **Be Safe**
  - No smoking inside
  - No possession of alcohol, drugs or weapons
- **Be Kind**
  - Don't steal, destroy property, or litter in or around the shelter
- **Situations resulting in a 911 police call may result in exclusion**

**9. How can I get involved?**

- **Volunteers and Donations:** Please contact: Lauren Holt, Development Associate with Transition Projects, [lauren.holt@tprojects.org](mailto:lauren.holt@tprojects.org) or 503.280.4741.

**10. Other inquiries:**

- Stacy Borke, Director of Housing Services, Transition Projects, [stacy@tprojects.org](mailto:stacy@tprojects.org)
- Shayna Hobson, Willamette Center Manager, [shayna.hobson@tprojects.org](mailto:shayna.hobson@tprojects.org) and 503.488.7760 (office)
- Liz Smith Currie, Multnomah County Chair's office, 503.988.4435, [liz.smith-currie@multco.us](mailto:liz.smith-currie@multco.us)
- Sally Erickson, Joint Office of Homeless Services, 503.988.2522