



FAQ

Wy'east Shelter

1. What is the Wy'east Shelter?

- The Wy'east Shelter is a temporary, low-barrier shelter for up to 125 men experiencing homelessness, with priority for people 55 and older, those with disabilities, and Veterans.
- This program is an intentional, strategic component of A Home for Everyone – a community-wide effort to house homeless Multnomah County residents.
- **Projected opening:** mid-June 2018

2. What are the hours and location for the shelter?

- **Hours:** The shelter will be open 24/7. The program will operate on a reservation basis and there will be no lining up outside the shelter.
- **Address:** 1415 SE 122nd Ave, Portland

3. Who can stay at the Wy'east Shelter?

- Men, age 18 and older, with priority for people 55 and older, those with disabilities and Veterans.

4. How does someone get a space at the Wy'east Shelter?

- Reservations are handled over the phone at 503-280-4700, or in person via the Transition Projects' Resource Center at 650 NW Irving, Portland.
- The Wy'east Shelter is not a drop-in program; all guests are required to have a reservation prior to arrival. Once a space is reserved, the guest may continue to use the space until they no longer need it.

5. What is it like at the Wy'east Shelter?

- Medium-sized sleeping rooms (10-30 guests in each)
- A space for coffee and tea, books and board games
- Single beds with space for personal belongings
- Light food and beverages provided
- Restrooms, showers, and basic hygiene supplies

6. Other than basic shelter, what services are available?

- Onsite support services, including housing, health, and income resources
- Staff will provide information, referral, and support

7. Are pets welcome?

- Yes. Guests will be able to bring animals that are well behaved, safe, and housebroken.
- The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

8. What are the rules?

- **Be Respectful**
 - Be a good neighbor
 - Disruptive, threatening, and disrespectful behavior will not be tolerated
 - No racism, sexism, homophobia, transphobia, hate-speech
- **Be Safe**
 - No smoking inside
 - No possession or use of alcohol, drugs or weapons
- **Be Kind**
 - Don't steal, destroy property, or litter in or around the shelter
- **Situations resulting in a 911 police call may result in exclusion**

9. How can the public get involved?

- **Volunteers and Donations:** Both are welcome! Contact Emily Coleman at emily.coleman@tprojects.org or 503-488-7745

10. Inquiries:

- **24-hour shelter staff line:**
 - Onsite staff can be reached at 503-488-7766
- **Weekdays:**
 - Avery Browning, Wy'east Shelter Manager, avery.browning@tprojects.org / 503-488-7730
 - Matt Olguin, Director of Shelter Services, matt@tprojects.org