



FAQ

Walnut Park Shelter

November 2018

1. What is the Walnut Park Shelter?

- The Walnut Park Shelter is an overnight, temporary seasonal shelter for up to 80 people experiencing homelessness, including women, couples, and men, with priority for people 55 and older, those with disabilities, and veterans.
- The program is an intentional, strategic component of **A Home for Everyone** – a community-wide effort to house homeless Multnomah County residents.

2. What are the hours and location for the shelter?

- **Hours:** The shelter will be open overnight from 5:00pm to 7:30am.
- The program will operate on a reservation basis and there will be no lining up outside the shelter.
- **Address:** 5329 NE MLK Jr Blvd. at NE Killingsworth, Portland

3. Who can stay at the Walnut Park Shelter?

- Women, age 18 and older, with priority for people 55 and older, those with disabilities and veterans.
- Men, age 18 and older, with priority for people 55 and older, those with disabilities and veterans.
- Couples, age 18 and older, with priority for people 55 and older, those with disabilities and veterans.

4. How does someone get a bed at the Walnut Park Shelter?

- Reservations are handled over the phone at 503-280-4700, or in person via the Transition Projects' Resource Center at 650 NW Irving, Portland.
- The Walnut Park Shelter is not a drop-in program; **all guests are required to have a reservation or referral prior to arrival.** Once a space is reserved, the guest may continue to use the space until they no longer need it.
- Neighborhood and local community partners will be able to make direct referrals.

5. What is it like at the Walnut Park Shelter?

- A space for coffee and tea, books and board games
- Bunk beds with space to leave belongings during the day
- Food is usually not provided – guests should access a meal before arriving
- Bathrooms and basic hygiene supplies

6. Other than basic shelter, what services are available?

- Limited housing case management services will be available; however, many other services are limited.
- Staff will provide information, referral, and support

7. Are pets welcome?

- Yes. Guests may bring their animals that are well behaved, safe, and housebroken.
- The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

8. What are the rules?

- **Be Respectful**
 - Be a good neighbor
 - Disruptive, threatening, and disrespectful behavior will not be tolerated
 - No racism, sexism, homophobia, transphobia, hate-speech
- **Be Safe**
 - No smoking inside
 - No possession or use of alcohol, drugs or weapons
- **Be Kind**
 - Don't steal, destroy property, or litter in or around the shelter
- **Situations resulting in a 911 police call may result in exclusion**

9. How can the community get involved?

- **Donations** are welcome and appreciated! See tprojects.org/donate for current wish-list items.
- **Volunteers:** Our primary volunteer need is for volunteers to provide meals at the Walnut Park Shelter. Learn more about our meal provider program at tprojects.org/volunteer.
- To get involved, please contact Emily Coleman, Volunteer Coordinator with Transition Projects, emily.coleman@tprojects.org or 503.488.7745.

10. Shelter contact information:

- **Shelter phone (4:30pm – 8am):** 503-488-7762
- **Shelter manager:** Paul Susi, Walnut Park Shelter Manager, Transition Projects, paul.susi@tprojects.org or 503-488-7761

11. Inquiries:

- Until the shelter opens, contact Matt Olguin, Director of Shelter Services, Transition Projects, at matt@tprojects.org or 503-280-4772.