

## Walnut Park Shelter Frequently Asked Questions

### 1. What is the Walnut Park Shelter?

- The Walnut Park Shelter is a temporary, overnight, seasonal shelter for up to 80 adults that offers safety off the street and connections to housing and services to help support people experiencing homelessness regain stability, connect to essential support services, and access stable and permanent housing options.
- The program is an intentional, strategic component of [A Home for Everyone](#) – a community-wide effort to house homeless Multnomah County residents.

### 2. Who can stay at the Walnut Park Shelter?

- The program serves women, men, and couples, age 18 and older, with priority for people 55 and older, those with disabilities, and veterans.

### 3. What are the hours and location for the shelter?

- **Hours:** Open 5:00pm – 7:30am, 7 days a week.
- The program operates on a reservation basis; there will be no walk-up services or lining up outside the shelter.
- **Address:** 5411 NE MLK Jr Blvd. at NE Killingsworth, Portland

### 4. How does someone get a bed at the Walnut Park Shelter?

- A bed can be accessed by calling 503.280.4700, coming to the Transition Projects Resource Center at 650 NW Irving, Portland, or emailing [Corrine.Thiem@tprojects.org](mailto:Corrine.Thiem@tprojects.org).
- The Clark Center is not a drop-in program; **all guests are required to have a reservation or referral prior to arrival.**
- Once a space is reserved, the guest may continue to use the space until they no longer need it.

### 5. What is it like at the Walnut Park Shelter?

- Bunk beds with space to leave belongings during the day
- Restrooms and basic hygiene supplies
- A space for coffee and tea, books and board games
- Food is usually not provided – guests should access a meal before arriving

### 6. Other than basic shelter, what services may be available?

- Housing-focused supports: 1:1 support to set short- and long-term housing goals and overcome housing barriers. Case managers help guests get application ready, including obtaining ID and addressing past debt and legal issues, and provide direct housing placement assistance.
- Employment and benefit assistance: Individual and group services to help guests identify opportunities for earned income and qualify for social security and VA benefits.
- Health-focused services: Wellness staff and peer-supports connect guests with Oregon Health Plan, alcohol and drug treatment, mental health treatment, and primary care.

## 7. Are pets welcome?

- Yes. Guests may bring their animal that is well behaved, safe, and housebroken.
- The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

## 8. What are the rules?

- **Be Respectful**
  - Be a good neighbor
  - Disruptive, threatening, and disrespectful behavior will not be tolerated
  - No racism, sexism, homophobia, transphobia, hate-speech
- **Be Safe**
  - No smoking inside
  - No possession or use of alcohol, drugs or weapons
- **Be Kind**
  - Don't steal, destroy property, or litter in or around the shelter
- **Repeat rule violations and situations resulting in a 911 police call may result in exclusion**

## 9. How can the community get involved?

- **Donations** are welcome and appreciated! See [tprojects.org/donate](http://tprojects.org/donate) for current wish-list items.
- **Volunteers:** Our primary volunteer need is for volunteers to provide meals at the Walnut Park Shelter. Learn more about our meal provider program at [tprojects.org/volunteer](http://tprojects.org/volunteer).
- To get involved, please contact Emily Coleman, Volunteer Coordinator with Transition Projects, [emily.coleman@tprojects.org](mailto:emily.coleman@tprojects.org) or 503.488.7745.

## 10. Contact information:

- **Walnut Park:** 503.488.7762
- Jose Reyes, Walnut Park Shelter Manager, 503.488.7761 or [jose.reyes@tprojects.org](mailto:jose.reyes@tprojects.org)
- Shayna Hobson, Director of Shelter Services, 503-488-7760 [shayna@tprojects.org](mailto:shayna@tprojects.org)

**This program is in partnership with the Portland/Multnomah County Joint Office of Homeless Services.**