Shelter FAQ’s

How do I get on the list for shelters?
Our shelters remain first come first serve. There is no waitlist or interest list to be put on. The best way to find out about bed availabilities is to come to the RC and ask.

Does TPI offer hotel vouchers?
We do not offer hotel vouchers or shelters vouchers of any kind.

How do I get into the Convention center or other pop up shelters?
Shelters like the Convention center were meant to be social distancing shelters for people who were already in shelter. They are not open for new shelter guests.

Resource Center
650 NW Irving St.
Portland, OR 97209

COVID –19
Resource Center
Services
Hours
8:00am – 4:00pm
7 days a week
Hygiene Services
8:00am – 2:00pm
How our services have temporarily changed in response to the Covid—19 outbreak

- Only 25 people are allowed into the space at a time
- X’s have been placed 6ft apart on the ground to assist with social distancing reminders

Please Note:

Our “non essential” regular services such as the ID/Birth Certificate Lottery and Lockers have been suspended for the time being.

Acute Care/OHP assistance and TB testing has also been put on hold

Hygiene

Sign ups for both occur outside the front gate at 8am and 12pm

Showers:
- 15 minute time slots, every other day

Laundry:
- 1.5 hour time slots to wash and dry
- Laundry is limited to one load per person once a week

Haircuts:
- First come, first serve on Wednesday and Friday, 1pm-3pm

Mailing Address

- The mail process has moved to the MPR

Mail room hours:

Monday—Friday 8:00-9:00am & 12-4pm
Saturday—1pm-3pm

*Mail is not available on Sundays