



FAQ

Walnut Park Shelter

November 2020

1. What is the Walnut Park Shelter?

- The Walnut Park Shelter is a seasonal shelter for up to 80 people experiencing homelessness, including women, couples, and men, with priority for people 55 and older, those with disabilities, and veterans.
- The program is an intentional, strategic component of **A Home for Everyone** – a community-wide effort to house homeless Multnomah County residents.

2. What are the hours and location for the shelter?

- **Hours:** The shelter is open 24/7
- The program will operate on a reservation basis and there will be no lining up outside the shelter.
- **Address:** 5411 NE MLK Jr Blvd. at NE Killingsworth, Portland

3. Who can stay at the Walnut Park Shelter?

- Women, men, and couples age 18 and older, with priority for people 55 and older, those with disabilities and veterans.

4. How does someone get a bed at the Walnut Park Shelter?

- The Walnut Park Shelter is not a drop-in program; all guests are required to have a reservation prior to arrival. Once a space is reserved, the guest may continue to use the space until they no longer need it.
- **Reservations:** In person via the street outreach team, in person via the Transition Projects Day Center at 650 NW Irving, Portland (8am – 4pm daily), or via the Shelter Access Coordinator: corrine.thiem@tprojects.org.

5. What is it like at the Walnut Park Shelter?

- A space for coffee and tea, books and board games
- Bunk beds with space to leave belongings during the day
- Basic meals provided
- Bathrooms and basic hygiene services

6. Other than basic shelter, what services are available?

- Housing advocacy, case management, and wellness support services provided
- 24/7 staff will provide information, referral, and support

7. Are pets welcome?

- Yes. Guests may bring their animals that are well behaved, safe, and housebroken.
- The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

8. What are the rules?

- **Be Respectful**
 - Be a good neighbor
 - Disruptive, threatening, and disrespectful behavior will not be tolerated
 - No racism, sexism, homophobia, transphobia, hate-speech
- **Be Safe**
 - No smoking inside
 - No possession of alcohol, drugs or weapons
- **Be Kind**
 - Don't steal, destroy property, or litter in or around the shelter

9. How can the community get involved?

- **Donations** are welcome and appreciated! See tprojects.org/donate for current wish-list items.
- **Volunteers:** Our primary volunteer need is for volunteers to provide meals at the Walnut Park Shelter. Learn more about our meal provider program at tprojects.org/volunteer.
- To get involved, please contact Emily Coleman, Volunteer Program Supervisor with Transition Projects, emily.coleman@tprojects.org or 503.488.7745.

10. Shelter contact information:

- **Walnut Park:** 503.488.7762
- **Jose Reyes, Walnut Park Shelter Manager:** 503.488.7761 or jose.reyes@tprojects.org
- **Shayna Hobson, Director of Shelter Services,** 503-488-7760 shayna@tprojects.org