1. **What is the Walnut Park Shelter?**
   - The Walnut Park Shelter is a seasonal shelter for up to 80 people experiencing homelessness, including women, couples, and men, with priority for people 55 and older, those with disabilities, and veterans.
   - The program is an intentional, strategic component of **A Home for Everyone** – a community-wide effort to house homeless Multnomah County residents.

2. **What are the hours and location for the shelter?**
   - **Hours:** The shelter is open 24/7
   - The program will operate on a reservation basis and there will be no lining up outside the shelter.
   - **Address:** 5411 NE MLK Jr Blvd. at NE Killingsworth, Portland

3. **Who can stay at the Walnut Park Shelter?**
   - Women, men, and couples age 18 and older, with priority for people 55 and older, those with disabilities and veterans.

4. **How does someone get a bed at the Walnut Park Shelter?**
   - The Walnut Park Shelter is not a drop-in program; all guests are required to have a reservation prior to arrival. Once a space is reserved, the guest may continue to use the space until they no longer need it.
   - **Reservations:** In person via the street outreach team, in person via the Transition Projects Day Center at 650 NW Irving, Portland (8am – 4pm daily), or via the Shelter Access Coordinator: corrine.thiem@tprojects.org.

5. **What is it like at the Walnut Park Shelter?**
   - A space for coffee and tea, books and board games
   - Bunk beds with space to leave belongings during the day
   - Basic meals provided
   - Bathrooms and basic hygiene services

6. **Other than basic shelter, what services are available?**
   - Housing advocacy, case management, and wellness support services provided
   - 24/7 staff will provide information, referral, and support

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7. Are pets welcome?
   - Yes. Guests may bring their animals that are well behaved, safe, and housebroken.
   - The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

8. What are the rules?
   - **Be Respectful**
     - Be a good neighbor
     - Disruptive, threatening, and disrespectful behavior will not be tolerated
     - No racism, sexism, homophobia, transphobia, hate-speech
   - **Be Safe**
     - No smoking inside
     - No possession of alcohol, drugs or weapons
   - **Be Kind**
     - Don’t steal, destroy property, or litter in or around the shelter

9. How can the community get involved?
   - **Donations** are welcome and appreciated! See [tprojects.org/donate](http://tprojects.org/donate) for current wish-list items.
   - **Volunteers**: Our primary volunteer need is for volunteers to provide meals at the Walnut Park Shelter. Learn more about our meal provider program at [tprojects.org/volunteer](http://tprojects.org/volunteer).
   - To get involved, please contact Emily Coleman, Volunteer Program Supervisor with Transition Projects, [emily.coleman@tprojects.org](mailto:emily.coleman@tprojects.org) or 503.488.7745.

10. Shelter contact information:
    - **Walnut Park**: 503.488.7762
    - **Trevor Nissen, Walnut Park Shelter Interim Manager**: 503.280.4736 or [trevor.nissen@tprojects.org](mailto:trevor.nissen@tprojects.org)
    - **Shaynna Hobson, Director of Shelter Services**, 503.488.7760 [shaynna@tprojects.org](mailto:shaynna@tprojects.org)