



FAQ Walnut Park Shelter

April 2021

1. What is the Walnut Park Shelter?

- The Walnut Park Shelter is an overnight shelter for up to 80 people experiencing homelessness, including women, couples, and men, with priority for people 55 and older, those with disabilities, and veterans.
- The program is an intentional, strategic component of **A Home for Everyone** – a community-wide effort to house homeless Multnomah County residents.

2. What are the hours and location for the shelter?

- **Hours:** The shelter is open from 4:30 PM to 7:30 AM daily.
- The program will operate on a reservation basis and there will be no lining up outside the shelter.
- **Address:** 5411 NE MLK Jr Blvd. at NE Killingsworth, Portland

3. Who can stay at the Walnut Park Shelter?

- Women, men, and couples age 18 and older, with priority for people 55 and older, those with disabilities and veterans.

4. How does someone get a bed at the Walnut Park Shelter?

- The Walnut Park Shelter is not a drop-in program; all guests are required to have a reservation prior to arrival. Once a space is reserved, the guest may continue to use the space until they no longer need it.
- **Reservations:** In person via the street outreach team, in person via the Transition Projects Resource Center at 650 NW Irving, Portland (8am – 4pm daily), or via the Shelter Access Coordinator: corrine.thiem@tprojects.org.

5. What is it like at the Walnut Park Shelter?

- A space for coffee and tea, books and board games
- Bunk beds with space to leave belongings during the day
- Basic meals provided
- Bathrooms and basic hygiene services

6. Other than basic shelter, what services are available?

- Housing advocacy, case management, and wellness support services provided
- Staff will provide information, referral, and support

7. Are pets welcome?

- Yes. Guests may bring their animals that are well behaved, safe, and housebroken.
- The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.

8. What are the rules?

- **Be Respectful**
 - Be a good neighbor
 - Disruptive, threatening, and disrespectful behavior will not be tolerated
 - No racism, sexism, homophobia, transphobia, hate-speech
- **Be Safe**
 - No smoking inside
 - No possession of alcohol, drugs or weapons
- **Be Kind**
 - Don't steal, destroy property, or litter in or around the shelter

9. How can the community get involved?

- **Donations** are welcome and appreciated! See tprojects.org/donate for current wish-list items.
- **Volunteers:** Our primary volunteer need is for volunteers to provide meals at the Walnut Park Shelter. Learn more about our meal provider program at tprojects.org/volunteer.
- To get involved, please contact Emily Coleman, Volunteer Program Supervisor with Transition Projects, emily.coleman@tprojects.org or 503.488.7745.

10. Shelter contact information:

- **Walnut Park Shelter:** 503.488.7762
- **Julia Bishop, Walnut Park Shelter Manager:** 503.280.4736, julia.bishop@tprojects.org
- **Shaynna Hobson, Director of Shelter Services,** 503.488.7760, shaynna@tprojects.org